Terms & Conditions

1. The results listed refer only to the tested sample and applicable parameters.
2. Endorsement of Product is neither inferred nor implied.
3. This Test Report shall not be reproduced wholly or in part and cannot be used as evidence in the court of law without prior written approval of M/S ISSPL Lab.
4. From the date of issue of test report, the sample shall be stored, for 1 month in case of non-perishable items, up to 1 year for pharma sample, unless otherwise specified in applicable standards/regulatory requirement.
5. Any notice of claims or damage or expenses shall be made in writing to ISSPL Head Office within six months of the date of test report provided, failing which all the rights to any claim shall be forfeited and ISSPL Lab shall be relieved and discharged from all liabilities.
6. Sample(s) not drawn by M/S ISSPL Lab, unless specified in the report. Sample tested at ISSPL Lab, Jaipur.
7. Test report in full or part shall not be used by any customer, or be authorized by a customer, for promotional or publicity purposes in any way that NABL may consider to be misleading.
8. A satisfactory test report in no way implies that the product so tested is approved by NABL or ISSPL.
9. Due to any unforeseen reason if equipment failure/ breakdown takes place, our Labs will check the possibility to conduct testing at subcontracted lab (where applicable) and TAT for testing will be based on the availability of equipment at subcontracted lab.
10. ISSPL Lab is neither an insurer nor a guarantor of the product being tested and disclaims all liability of the consequences from the provided testing services.
11. Testing Services/ Reports of findings are issued on the basis of information, documents and/or samples provided by, or on behalf of, client and solely for the benefit of client. Neither the Company nor any of its employees, agents or subcontractors shall be liable to either client or any third party for any actions taken or not taken on the basis of such reports of findings.
12. ISSPL Lab shall not be liable for any claim for loss, damage or expense of any nature. However, in case of proven defect/shortfall in services provided by ISSPL, its liability shall in no circumstances exceed a total aggregate sum equal to the amount of the fee paid in respect of the specific services.
13. ISSPL Lab shall have no liability for any indirect or consequential loss including without limitation loss of profits, loss of business, loss of opportunity, loss of goodwill and cost of product recall.
14. These terms & conditions are governed by the laws of India and the parties submit to the jurisdiction of the Courts of justice in Mumbai.
15. Total liability of this laboratory, under any circumstances, is limited to the invoiced amount.